

24 April 2015

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(Refer to endnotes for history of amendments)

NOTICE TO FINANCIAL ADVISERS
MONETARY AUTHORITY OF SINGAPORE ACT 1970

**PREVENTION OF MONEY LAUNDERING AND COUNTERING THE FINANCING OF
TERRORISM – FINANCIAL ADVISERS**

1 INTRODUCTION

1.1 This Notice is issued pursuant to section 27B of the Monetary Authority of Singapore Act 1970 (“MAS Act”) and applies to the following, except those which only provide advice by issuing or promulgating research analyses or research reports, whether in electronic, print or other form, concerning any investment product:

- (a) licensed financial advisers under the Financial Advisers Act 2001 (“FAA”);
- (b) registered insurance brokers which are exempt under section 23(1)(c) of the FAA, from holding a financial adviser’s licence to act as a financial adviser in Singapore in respect of any financial advisory service; and
- (c) persons exempt, under section 23(1)(f) of the FAA read with regulation 27(1)(d) of the Financial Advisers Regulations (Rg. 2) (“FAR”), from holding a financial adviser’s licence to act as a financial adviser in Singapore in respect of any financial advisory service.

[MAS Notice FAA-N06 (Amendment) 2022]

1.2 Except for paragraphs 4, 5, 13.6 and 13.7, this Notice shall take effect from 24 May 2015. Paragraphs 4, 5, 13.6 and 13.7 shall take effect from 24 July 2015. MAS Notice FAA-N06 dated 2 July 2007 is cancelled with effect from 24 May 2015.

2 DEFINITIONS

2.1 For the purposes of this Notice –

“AML/CFT” means anti-money laundering and countering the financing of terrorism;

“Authority” means the Monetary Authority of Singapore;

“beneficial owner”, in relation to a customer of a financial adviser, means the natural person who ultimately owns or controls the customer or the natural person on whose behalf a transaction is conducted or business relations are established and includes any person who exercises ultimate effective control over a legal person or legal arrangement;

“business relations” means –

(a) the opening or maintenance of an account by the financial adviser in the name of; or

(b) the provision of financial advice by the financial adviser to,

a person (whether a natural person, legal person or legal arrangement);

“CDD measures” or “customer due diligence measures” means the measures required by paragraph 6;

“CDSA” means the Corruption, Drug Trafficking and Other Serious Crimes (Confiscation of Benefits) Act 1992;

[MAS Notice FAA-N06 (Amendment) 2022]

“connected party” –

(a) in relation to a legal person (other than a partnership), means any director or any natural person having executive authority in the legal person;

(b) in relation to a legal person that is a partnership, means any partner or manager¹; and

(c) in relation to a legal arrangement, means any natural person having executive authority in the legal arrangement;

“Core Principles” refers to the Core Principles for Effective Banking Supervision issued by the Basel Committee on Banking Supervision, the Objectives and Principles for Securities Regulation issued by the International Organisation of Securities Commissions, or the Insurance Core Principles issued by the International Association of Insurance Supervisors;

“customer”, in relation to a financial adviser, means a person (whether a natural person, legal person or legal arrangement) with whom the financial adviser establishes or intends to establish business relations and includes in the case where the financial adviser arranges a group life insurance policy, the owner of the master policy;

“FATF” means the Financial Action Task Force;

¹ In the case of a limited liability partnership or a limited partnership.

“financial adviser” means –

- (a) a licensed financial adviser under the FAA;
- (b) a registered insurance broker which is exempt, under section 23(1)(c) of the FAA, from holding a financial adviser’s licence to act as a financial adviser in Singapore in respect of any financial advisory service; and
- (c) a person exempt, under section 23(1)(f) of the FAA read with regulation 27(1)(d) of the FAR, from holding a financial adviser’s licence to act as a financial adviser in Singapore in respect of any financial advisory service,

but does not include any person in (a), (b) or (c) which only provides advice by issuing or promulgating research analyses or research reports, whether in electronic, print or other form, concerning any investment product;

“financial group” means a group that consists of a legal person or legal arrangement exercising control and coordinating functions over the rest of the group for the application of group supervision under the Core Principles, and its branches and subsidiaries that are financial institutions as defined in section 27A(6) of the MAS Act or the equivalent financial institutions outside Singapore;

“government entity” means a government of a country or jurisdiction, a ministry within such a government, or an agency specially established by such a government through written law;

“legal arrangement” means a trust or other similar arrangement;

“legal person” means an entity other than a natural person that can establish a permanent customer relationship with a financial institution or otherwise own property;

“officer” means any director or any member of the committee of management of the financial adviser;

“partnership” means a partnership, a limited partnership within the meaning of the Limited Partnerships Act 2008 or a limited liability partnership within the meaning of the Limited Liability Partnerships Act 2005;

[MAS Notice FAA-N06 (Amendment) 2022]

“personal data” has the same meaning as defined in section 2(1) of the Personal Data Protection Act 2012;

[MAS Notice FAA-N06 (Amendment) 2022]

“reasonable measures” means appropriate measures which are commensurate with the level of money laundering or terrorism financing risks;

[MAS Notice FAA-N06 (Amendment) 2022]

“SFA” means the Securities and Futures Act 2001;

[MAS Notice FAA-N06 (Amendment) 2022]

[MAS Notice FAA-N06 (Amendment) 2022]

“STR” means suspicious transaction report;

“STRO” means the Suspicious Transaction Reporting Office, Commercial Affairs Department of the Singapore Police Force;

“transaction”, in relation to a financial adviser, means any transaction undertaken in the course of its business relations with a customer and includes the sale or purchase of an investment product by a customer; and

“TSOFA” means the Terrorism (Suppression of Financing) Act 2002.

[MAS Notice FAA-N06 (Amendment) 2022]

- 2.2 The expressions used in this Notice shall, except where defined in this Notice or where the context otherwise requires, have the same meanings as in the FAA.

3 UNDERLYING PRINCIPLES

- 3.1 This Notice is based on the following principles, which shall serve as a guide for all financial advisers in the conduct of their operations and business activities:
- (a) A financial adviser shall exercise due diligence when dealing with customers, natural persons appointed to act on the customer’s behalf, connected parties of the customer and beneficial owners of the customer.
 - (b) A financial adviser shall conduct its business in conformity with high ethical standards, and guard against establishing any business relations or undertaking any transaction, that is or may be connected with, or facilitates or may facilitate money laundering or terrorism financing.
 - (c) A financial adviser shall, to the fullest extent possible, assist and cooperate with the relevant law enforcement authorities in Singapore to prevent money laundering and terrorism financing.

[MAS Notice FAA-N06 (Amendment) 2022]

4 ASSESSING RISKS AND APPLYING A RISK-BASED APPROACH

Risk Assessment

- 4.1 A financial adviser shall take appropriate steps to identify, assess and understand, its money laundering and terrorism financing risks in relation to –
- (a) its customers;
 - (b) the countries or jurisdictions its customers are from or in;
 - (c) the countries or jurisdictions the financial adviser has operations in; and
 - (d) the products, services, transactions and delivery channels of the financial adviser.
- 4.2 The appropriate steps referred to in paragraph 4.1 shall include –
- (a) documenting the financial adviser’s risk assessments;
 - (b) considering all the relevant risk factors before determining the level of overall risk and the appropriate type and extent of mitigation to be applied;
 - (c) keeping the financial adviser’s risk assessments up-to-date; and
 - (d) having appropriate mechanisms to provide its risk assessment information to the Authority.

Risk Mitigation

- 4.3 A financial adviser shall –
- (a) develop and implement policies, procedures and controls, which are approved by senior management, to enable the financial adviser to effectively manage and mitigate the risks that have been identified by the financial adviser or notified to it by the Authority or other relevant authorities in Singapore;
 - (b) monitor the implementation of those policies, procedures and controls, and enhance them if necessary;
 - (c) perform enhanced measures where higher risks are identified, to effectively manage and mitigate those higher risks; and
 - (d) ensure that the performance of measures or enhanced measures to effectively manage and mitigate the identified risks addresses the risk assessment and guidance from the Authority or other relevant authorities in Singapore.

[MAS Notice FAA-N06 (Amendment) 2022]

5 NEW PRODUCTS, PRACTICES AND TECHNOLOGIES

- 5.1 A financial adviser shall identify and assess the money laundering and terrorism financing risks that may arise in relation to –

- (a) the development of new products and new business practices, including new delivery mechanisms; and
- (b) the use of new or developing technologies for both new and existing products.

[MAS Notice FAA-N06 (Amendment) 2022]

- 5.2 A financial adviser shall undertake the risk assessments, prior to the launch or use of such products, practices and technologies (to the extent such use is permitted by this Notice), and shall take appropriate measures to manage and mitigate the risks.
- 5.3 A financial adviser shall, in complying with the requirements of paragraphs 5.1 and 5.2, pay special attention to any –
- (a) new products and new business practices, including new delivery mechanisms; and
 - (b) new or developing technologies,
- that favour anonymity.

6 CUSTOMER DUE DILIGENCE (“CDD”)

Anonymous or Fictitious Account

- 6.1 No financial adviser shall open or maintain an anonymous account or an account in a fictitious name.

Where There Are Reasonable Grounds for Suspicion prior to the Establishment of Business Relations or Undertaking any Transaction

- 6.2 Prior to a financial adviser establishing business relations or undertaking any transaction, where the financial adviser has any reasonable grounds to suspect that the assets or funds of a customer are proceeds of drug dealing or criminal conduct as defined in the CDSA, or are property related to the facilitation or carrying out of any terrorism financing offence as defined in the TSOFA, the financial adviser shall –
- (a) not establish business relations with, or undertake a transaction for, the customer; and
 - (b) file an STR², and extend a copy to the Authority for information.

When CDD is to be Performed

² Please note in particular section 48 of the CDSA on tipping-off.

- 6.3 A financial adviser shall perform the measures as required by paragraphs 6, 7 and 8 when –
- (a) the financial adviser establishes business relations with any customer;
 - (b) there is a suspicion of money laundering or terrorism financing, notwithstanding that the financial adviser would not otherwise be required by this Notice to perform the measures as required by paragraphs 6, 7 and 8; or
 - (c) the financial adviser has doubts about the veracity or adequacy of any information previously obtained.
- (l) Identification of Customer
- 6.4 A financial adviser shall identify each customer.
- 6.5 For the purposes of paragraph 6.4, a financial adviser shall obtain at least the following information:
- (a) full name, including any aliases;
 - (b) unique identification number (such as an identity card number, birth certificate number or passport number, or where the customer is not a natural person, the incorporation number or business registration number);
 - (c) the customer's –
 - (i) residential address; or
 - (ii) registered or business address, and if different, principal place of business,as may be appropriate;
 - (d) date of birth, establishment, incorporation or registration (as may be appropriate); and
 - (e) nationality, place of incorporation or place of registration (as may be appropriate).
- 6.6 Where the customer is a legal person or legal arrangement, the financial adviser shall, apart from identifying the customer, also identify the legal form, constitution and powers that regulate and bind the legal person or legal arrangement.
- 6.7 Where the customer is a legal person or legal arrangement, the financial adviser shall identify the connected parties of the customer, by obtaining at least the following information of each connected party:
- (a) full name, including any aliases; and

- (b) unique identification number (such as an identity card number, birth certificate number or passport number of the connected party).

6.7A Where the financial adviser –

- (a) has assessed that the money laundering and terrorism financing risks in relation to the customer are not high; and
- (b) is unable to obtain the unique identification number of the connected party after taking reasonable measures,

the financial adviser may obtain the date of birth and nationality of the connected party, in lieu of the unique identification number.

[MAS Notice FAA-N06 (Amendment) 2022]

6.7B The financial adviser shall document the results of the assessment in paragraph 6.7A(a) and all the measures taken under paragraph 6.7A(b).

[MAS Notice FAA-N06 (Amendment) 2022]

(II) Verification of Identity of Customer

6.8 A financial adviser shall verify the identity of the customer, using reliable, independent source data, documents or information. Where the customer is a legal person or legal arrangement, a financial adviser shall verify the legal form, proof of existence, constitution and powers that regulate and bind the customer, using reliable, independent source data, documents or information.

(III) Identification and Verification of Identity of Natural Person Appointed to Act on a Customer's Behalf

6.9 Where a customer appoints one or more natural persons to act on the customer's behalf in establishing business relations with a financial adviser or the customer is not a natural person, the financial adviser shall –

- (a) identify each natural person who acts or is appointed to act on behalf of the customer by obtaining at least the following information of such natural person:
 - (i) full name, including any aliases;
 - (ii) unique identification number (such as an identity card number, birth certificate number or passport number);
 - (iii) residential address;
 - (iv) date of birth;

- (v) nationality; and
- (b) verify the identity of each natural person using reliable, independent source data, documents or information.

[MAS Notice FAA-N06 (Amendment) 2022]

6.10 A financial adviser shall verify the due authority of each natural person appointed to act on behalf of the customer by:-

- (a) obtaining the appropriate documentary evidence authorising the appointment of such natural person by the customer to act on the customer's behalf; and
- (b) verifying that such natural person is the person authorised to act on the customer's behalf, through methods which include obtaining the person's specimen signature or other electronic means of verification.

[MAS Notice FAA-N06 (Amendment) 2022]

6.10A Where the financial adviser –

- (a) has assessed that the money laundering and terrorism financing risks of the customer are not high; and
- (b) is unable to obtain the residential address of the natural person who acts or is appointed to act on behalf of the customer after taking reasonable measures,

the financial adviser may obtain the business address of this natural person, in lieu of the residential address.

[MAS Notice FAA-N06 (Amendment) 2022]

6.10B Where the financial adviser has obtained the business address of the natural person referred to in paragraph 6.10A, the financial adviser shall take reasonable measures to verify the business address using reliable, independent source data, documents or information.

[MAS Notice FAA-N06 (Amendment) 2022]

6.10C The financial adviser shall document the results of the assessment in paragraph 6.10A(a) and all the measures taken under paragraph 6.10A(b).

[MAS Notice FAA-N06 (Amendment) 2022]

6.11 Where the customer is a Singapore Government entity, the financial adviser shall only be required to obtain such information as may be required to confirm that the customer is a Singapore Government entity as asserted.

(IV) Identification and Verification of Identity of Beneficial Owner

- 6.12 Subject to paragraph 6.15, a financial adviser shall inquire if there exists any beneficial owner in relation to a customer.
- 6.13 Where there is one or more beneficial owners in relation to a customer, the financial adviser shall identify the beneficial owners and take reasonable measures to verify the identities of the beneficial owners using the relevant information or data obtained from reliable, independent sources. The financial adviser shall –
- (a) for customers that are legal persons –
 - (i) identify the natural persons (whether acting alone or together) who ultimately own the legal person;
 - (ii) to the extent that there is doubt under subparagraph (i) as to whether the natural persons who ultimately own the legal person are the beneficial owners or where no natural persons ultimately own the legal person, identify the natural persons (if any) who ultimately control the legal person or have ultimate effective control of the legal person; and
 - (iii) where no natural persons are identified under subparagraphs (i) or (ii), identify the natural persons having executive authority in the legal person, or in equivalent or similar positions;
 - (b) for customers that are legal arrangements –
 - (i) for trusts, identify the settlors, the trustees, the protector (if any), the beneficiaries (including every beneficiary that falls within a designated characteristic or class)³, and any natural person exercising ultimate ownership, ultimate control or ultimate effective control over the trust (including through a chain of control or ownership); and
 - (ii) for other types of legal arrangements, identify persons in equivalent or similar positions, as those described under subparagraph (i).

[MAS Notice FAA-N06 (Amendment) 2022]

- 6.14 Where the customer is not a natural person, the financial adviser shall understand the nature of the customer's business and its ownership and control structure.
- 6.15 A financial adviser shall not be required to inquire if there exists any beneficial owner in relation to a customer that is –
- (a) *Deleted with effect from 30 November 2015;*

³ In relation to a beneficiary of a trust designated by characteristics or by class, the financial adviser shall obtain sufficient information about the beneficiary to satisfy itself that it will be able to establish the identity of the beneficiary –

- (a) before making a distribution to that beneficiary; or
- (b) when that beneficiary intends to exercise vested rights.

- (b) Deleted with effect from 30 November 2015;
- (c) an entity listed and traded on the Singapore Exchange;
- (d) an entity listed on a stock exchange outside of Singapore that is subject to –
 - (i) regulatory disclosure requirements; and
 - (ii) requirements relating to adequate transparency in respect of its beneficial owners (imposed through stock exchange rules, law or other enforceable means);
- (e) a financial institution set out in Appendix 1;
- (f) a financial institution incorporated or established outside Singapore that is subject to and supervised for compliance with AML/CFT requirements consistent with standards set by the FATF; or
- (g) an investment vehicle where the managers are financial institutions –
 - (i) set out in Appendix 1; or
 - (iii) incorporated or established outside Singapore but are subject to and supervised for compliance with AML/CFT requirements consistent with standards set by the FATF,

unless the financial adviser has doubts about the veracity of the CDD information, or suspects that the customer, business relations with, or transaction for the customer, may be connected with money laundering or terrorism financing.

[MAS Notice FAA-N06 (Amendment) 2022]

- 6.16 For the purposes of paragraphs 6.15(f) and 6.15(g)(ii), a financial adviser shall document the basis for its determination that the requirements in those paragraphs have been duly met.

[MAS Notice FAA-N06 (Amendment) 2015]

[MAS Notice FAA-N06 (Amendment) 2022]

(IVA) Identification of Beneficiary

- 6.16A Paragraphs 6.16B and 6.16C shall apply where a financial adviser distributes life policies on behalf of a direct life insurer licensed under section 8 of the Insurance Act 1966.

[MAS Notice FAA-N06 (Amendment) 2022]

- 6.16B A financial adviser shall, as soon as a beneficiary of a life policy is identified to the financial adviser as a specifically named natural person, legal person or legal arrangement, obtain the full name, including any aliases, of such beneficiary.
- 6.16C A financial adviser shall, as soon as a beneficiary of a life policy is designated by characteristics, class or other means and is known to the financial adviser, obtain sufficient information concerning the beneficiary to satisfy the direct life insurer that such direct life insurer will be able to establish the identity of the beneficiary at the time of payout.

[MAS Notice FAA-N06 (Amendment) 2015]

(V) Information on the Purpose and Intended Nature of Business Relations

- 6.17 A financial adviser shall, when processing the application to establish business relations, understand and as appropriate, obtain from the customer information as to the purpose and intended nature of business relations.

(VI) Ongoing Monitoring

- 6.18 A financial adviser shall monitor on an ongoing basis, its business relations with customers.
- 6.19 A financial adviser shall, during the course of business relations with a customer, observe the conduct of the customer's account and scrutinise transactions undertaken throughout the course of business relations, to ensure that the transactions are consistent with the financial adviser's knowledge of the customer, its business and risk profile and where appropriate, the source of funds.
- 6.20 A financial adviser shall pay special attention to all complex, unusually large or unusual patterns of transactions, undertaken throughout the course of business relations, that have no apparent or visible economic or lawful purpose.
- 6.21 For the purposes of ongoing monitoring, a financial adviser shall put in place and implement adequate systems and processes, commensurate with the size and complexity of the financial adviser, to –
- (a) monitor its business relations with customers; and
 - (b) detect and report suspicious, complex, unusually large or unusual patterns of transactions.
- 6.22 A financial adviser shall, to the extent possible, inquire into the background and purpose of the transactions in paragraph 6.20 and document its findings with a view to making this information available to the relevant authorities should the need arise.
- 6.23 A financial adviser shall ensure that the CDD data, documents and information obtained in respect of customers, natural persons appointed to act on behalf of the customers,

connected parties of the customers and beneficial owners of the customers, are relevant and kept up-to-date by undertaking reviews of existing CDD data, documents and information, particularly for higher risk categories of customers.

- 6.24 Where there are any reasonable grounds for suspicion that existing business relations with or transactions for a customer are connected with money laundering or terrorism financing, and where the financial adviser considers it appropriate to retain the customer –
- (a) the financial adviser shall substantiate and document the reasons for retaining the customer; and
 - (b) the customer's business relations with the financial adviser shall be subject to commensurate risk mitigation measures, including enhanced ongoing monitoring.
- 6.25 Where the financial adviser assesses the customer or the business relations with the customer referred to in paragraph 6.24 to be of higher risk, the financial adviser shall perform enhanced CDD measures, which shall include obtaining the approval of the financial adviser's senior management to retain the customer.

CDD Measures for Non-Face-to-Face Business Relations

- 6.26 A financial adviser shall develop policies and procedures to address any specific risks associated with non-face-to-face business relations with a customer or transactions for a customer.
- 6.27 A financial adviser shall implement the policies and procedures referred to in paragraph 6.26 when establishing business relations with a customer and when conducting ongoing due diligence.
- 6.28 Where there is no face-to-face contact, the financial adviser shall perform CDD measures that are at least as robust as those that would be required to be performed if there was face-to-face contact.

[MAS Notice FAA-N06 (Amendment) 2022]

Reliance by Acquiring Financial Adviser on Measures Already Performed

- 6.29 When a financial adviser ("acquiring financial adviser") acquires, either in whole or in part, the business of another financial institution (whether in Singapore or elsewhere), the acquiring financial adviser shall perform the measures as required by paragraphs 6, 7 and 8, on the customers acquired with the business at the time of acquisition except where the acquiring financial adviser has –
- (a) acquired at the same time all corresponding customer records (including CDD information) and has no doubt or concerns about the veracity or adequacy of the information so acquired; and

- (b) conducted due diligence enquiries that have not raised any doubt on the part of the acquiring financial adviser as to the adequacy of AML/CFT measures previously adopted in relation to the business or part thereof now acquired by the acquiring financial adviser, and document such enquiries.

Timing for Verification

- 6.30 Subject to paragraphs 6.31 and 6.32, a financial adviser shall complete verification of the identity of a customer as required by paragraph 6.8, natural persons appointed to act on behalf of the customer as required by paragraph 6.9(b) and beneficial owners of the customer as required by paragraph 6.13 before the financial adviser establishes business relations with the customer.
- 6.31 A financial adviser may establish business relations with a customer before completing the verification of the identity of the customer as required by paragraph 6.8, natural persons appointed to act on behalf of the customer as required by paragraph 6.9(b) and beneficial owners of the customer as required by paragraph 6.13 if –
 - (a) the deferral of completion of the verification is essential in order not to interrupt the normal conduct of business operations; and
 - (b) the risks of money laundering and terrorism financing can be effectively managed by the financial adviser.
- 6.32 Where the financial adviser establishes business relations with a customer before verifying the identity of the customer as required by paragraph 6.8, natural persons appointed to act on behalf of the customer as required by paragraph 6.9(b) and beneficial owners of the customer as required by paragraph 6.13, the financial adviser shall –
 - (a) develop and implement internal risk management policies and procedures concerning the conditions under which such business relations may be established prior to verification; and
 - (b) complete such verification as soon as is reasonably practicable.

Where Measures are Not Completed

- 6.33 Where the financial adviser is unable to complete the measures as required by paragraphs 6, 7 and 8, it shall not commence or continue business relations with any customer, or undertake any transaction for any customer. The financial adviser shall consider if the circumstances are suspicious so as to warrant the filing of an STR.
- 6.34 For the purposes of paragraph 6.33, completion of the measures means the situation where the financial adviser has obtained, screened and verified (including by delayed verification as allowed under paragraphs 6.31 and 6.32) all necessary CDD information

required under paragraphs 6, 7 and 8, and where the financial adviser has received satisfactory responses to all inquiries in relation to such necessary CDD information.

[MAS Notice FAA-N06 (Amendment) 2022]

Joint Account

6.35 In the case of a joint account, a financial adviser shall perform CDD measures on all of the joint account holders as if each of them were individually customers of the financial adviser.

Existing Customers

6.36 A financial adviser shall perform the measures as required by paragraphs 6, 7 and 8 in relation to its existing customers, based on its own assessment of materiality and risk, taking into account any previous measures applied, the time when the measures were last applied to such existing customers and the adequacy of data, documents or information obtained.

Screening

6.37 A financial adviser shall screen a customer, natural persons appointed to act on behalf of the customer, connected parties of the customer and beneficial owners of the customer against relevant money laundering and terrorism financing information sources, as well as lists and information provided by the Authority or other relevant authorities in Singapore for the purposes of determining if there are any money laundering or terrorism financing risks in relation to the customer.

6.38 A financial adviser shall screen the persons referred to in paragraph 6.37 –

- (a) when, or as soon as reasonably practicable after, the financial adviser establishes business relations with a customer;
- (b) on a periodic basis after the financial adviser establishes business relations with the customer; and
- (c) when there are any changes or updates to –
 - (i) the lists and information provided by the Authority or other relevant authorities in Singapore to the financial adviser; or
 - (ii) the natural persons appointed to act on behalf of a customer, connected parties of a customer or beneficial owners of a customer.

6.39 The results of screening and assessment by the financial adviser shall be documented.

7 SIMPLIFIED CUSTOMER DUE DILIGENCE

7.1 Subject to paragraph 7.4, a financial adviser may perform simplified CDD measures in relation to a customer, any natural person appointed to act on behalf of the customer and any beneficial owner of the customer (other than any beneficial owner that the financial adviser is exempted from making inquiries about under paragraph 6.15) if it is satisfied that the risks of money laundering and terrorism financing are low.

[MAS Notice FAA-N06 (Amendment) 2015]

7.2 The assessment of low risks shall be supported by an adequate analysis of risks by the financial adviser.

7.3 The simplified CDD measures shall be commensurate with the level of risk, based on the risk factors identified by the financial adviser.

7.4 A financial adviser shall not perform simplified CDD measures –

- (a) where a customer or any beneficial owner of the customer is from or in a country or jurisdiction in relation to which the FATF has called for countermeasures;
- (b) where a customer or any beneficial owner of the customer is from or in a country or jurisdiction known to have inadequate AML/CFT measures, as determined by the financial adviser for itself, or notified to financial advisers generally by the Authority, or other foreign regulatory authorities; or
- (c) where the financial adviser suspects that money laundering or terrorism financing is involved.

[MAS Notice FAA-N06 (Amendment) 2022]

7.5 Subject to paragraphs 7.2, 7.3 and 7.4, a financial adviser may perform simplified CDD measures in relation to a customer that is a financial institution set out in Appendix 2.

7.6 Where the financial adviser performs simplified CDD measures in relation to a customer, any natural person appointed to act on behalf of the customer and any beneficial owner of the customer, it shall document –

- (a) the details of its risk assessment; and
- (b) the nature of the simplified CDD measures.

7.7 For avoidance of doubt, the term “CDD measures” in paragraph 7 means the measures required by paragraph 6.

[MAS Notice FAA-N06 (Amendment) 2015]

8 ENHANCED CUSTOMER DUE DILIGENCE

Politically Exposed Persons

8.1 For the purposes of paragraph 8 –

“close associate” means a natural person who is closely connected to a politically exposed person, either socially or professionally;

“domestic politically exposed person” means a natural person who is or has been entrusted domestically with prominent public functions;

“family member” means a parent, step-parent, child, step-child, adopted child, spouse, sibling, step-sibling and adopted sibling of the politically exposed person;

“foreign politically exposed person” means a natural person who is or has been entrusted with prominent public functions in a foreign country or jurisdiction;

[MAS Notice FAA-N06 (Amendment) 2022]

“international organisation” means an entity established by formal political agreements between member countries or jurisdictions that have the status of international treaties, whose existence is recognised by law in member countries or jurisdictions and which is not treated as a resident institutional unit of the country or jurisdiction in which it is located;

[MAS Notice FAA-N06 (Amendment) 2022]

“international organisation politically exposed person” means a natural person who is or has been entrusted with prominent public functions in an international organisation;

“politically exposed person” means a domestic politically exposed person, foreign politically exposed person or international organisation politically exposed person; and

“prominent public functions” includes the roles held by a head of state, a head of government, government ministers, senior civil or public servants, senior judicial or military officials, senior executives of state owned corporations, senior political party officials, members of the legislature and senior management of international organisations.

8.2 A financial adviser shall implement appropriate internal risk management systems, policies, procedures and controls to determine if a customer, any natural person appointed to act on behalf of the customer, any connected party of the customer or any beneficial owner of the customer is a politically exposed person, or a family member or close associate of a politically exposed person.

8.3 A financial adviser shall, in addition to performing CDD measures (specified in paragraph 6), perform at least the following enhanced CDD measures where a customer or any beneficial owner of the customer is determined by the financial adviser to be a politically exposed person, or a family member or close associate of a politically exposed person under paragraph 8.2:

- (a) obtain approval from the financial adviser's senior management to establish or continue business relations with the customer;
- (b) establish, by appropriate and reasonable means, the source of wealth and source of funds of the customer and any beneficial owner of the customer; and
- (c) conduct, during the course of business relations with the customer, enhanced monitoring of business relations with the customer. In particular, the financial adviser shall increase the degree and nature of monitoring of the business relations with and transactions for the customer, in order to determine whether they appear unusual or suspicious.

8.4 A financial adviser may adopt a risk-based approach in determining whether to perform enhanced CDD measures or the extent of enhanced CDD measures to be performed for –

- (a) domestic politically exposed persons, their family members and close associates;
- (b) international organisation politically exposed persons, their family members and close associates; or
- (c) politically exposed persons who have stepped down from their prominent public functions, taking into consideration the level of influence such persons may continue to exercise after stepping down from their prominent public functions, their family members and close associates,

except in cases where their business relations or transactions with the financial adviser present a higher risk for money laundering or terrorism financing.

Other Higher Risk Categories

8.5 A financial adviser shall implement appropriate internal risk management systems, policies, procedures and controls to determine if business relations with or transactions for any customer present a higher risk for money laundering or terrorism financing.

8.6 For the purposes of paragraph 8.5, circumstances where a customer presents or may present a higher risk for money laundering or terrorism financing include but are not limited to the following:

- (a) where a customer or any beneficial owner of the customer is from or in a country or jurisdiction in relation to which the FATF has called for countermeasures, the financial adviser shall treat any business relations with or transactions for any such customer as presenting a higher risk for money laundering or terrorism financing;
- (b) where a customer or any beneficial owner of the customer is from or in a country or jurisdiction known to have inadequate AML/CFT measures, as determined by the financial adviser for itself, or notified to financial advisers generally by the

Authority or other foreign regulatory authorities, the financial adviser shall assess whether any such customer presents a higher risk for money laundering or terrorism financing; and

- (c) where a customer is a legal person for which the financial adviser is not able to establish if it has any –
 - (i) ongoing, apparent or visible operation or business activity;
 - (ii) economic or business purpose for its corporate structure or arrangement; or
 - (ii) substantive financial activity in its interactions with the financial adviser;

the financial adviser shall assess whether any such customer presents a higher risk for money laundering or terrorism financing.

[MAS Notice FAA-N06 (Amendment) 2015]

[MAS Notice FAA-N06 (Amendment) 2022]

8.7 A financial adviser shall perform the appropriate enhanced CDD measures in paragraph 8.3 for business relations with or transactions for any customer –

- (a) who the financial adviser determines under paragraph 8.5; or
- (b) the Authority or other relevant authorities in Singapore notify to the financial adviser,

as presenting a higher risk for money laundering or terrorism financing.

8.8 A financial adviser shall, in taking enhanced CDD measures to manage and mitigate any higher risks that have been identified by the financial adviser, or notified to it by the Authority or other relevant authorities in Singapore, ensure that the enhanced CDD measures take into account the requirements of any laws, regulations or directions administered by the Authority, including but not limited to the regulations or directions issued by the Authority under section 27A of the MAS Act.

9 RELIANCE ON THIRD PARTIES

9.1 For the purposes of paragraph 9, “third party” means –

- (a) a financial institution set out in Appendix 2;
- (b) a financial institution which is subject to and supervised by a foreign authority for compliance with AML/CFT requirements consistent with standards set by the FATF (other than a holder of a payment services licence under the Payment Services Act 2019, or equivalent licences);

- (c) in relation to a financial adviser incorporated in Singapore, its branches, subsidiaries, the branches and subsidiaries of the parent entity, and other related corporations; or
- (d) in relation to a financial adviser incorporated outside Singapore, its head office, its parent entity, the branches and subsidiaries of the head office, the branches and subsidiaries of the parent entity, and other related corporations.

[MAS Notice FAA-N06 (Amendment) 2022]

9.2 Subject to paragraph 9.3, a financial adviser may rely on a third party to perform the measures as required by paragraphs 6, 7 and 8 if the following requirements are met:

- (a) the financial adviser is satisfied that the third party it intends to rely upon is subject to and supervised for compliance with AML/CFT requirements consistent with standards set by the FATF, and has adequate AML/CFT measures in place to comply with those requirements;
- (b) the financial adviser takes appropriate steps to identify, assess and understand the money laundering and terrorism financing risks particular to the countries or jurisdictions that the third party operates in;
- (c) the third party is not one which financial advisers have been specifically precluded by the Authority from relying upon; and
- (d) the third party is able and willing to provide, without delay, upon the financial adviser's request, any data, documents or information obtained by the third party with respect to the measures applied on the financial adviser's customer, which the financial adviser would be required or would want to obtain.

9.3 No financial adviser shall rely on a third party to conduct ongoing monitoring of business relations with customers.

9.4 Where a financial adviser relies on a third party to perform the measures as required by paragraphs 6, 7 and 8, it shall –

- (a) document the basis for its satisfaction that the requirements in paragraphs 9.2(a) and (b) have been met, except where the third party is a financial institution set out in Appendix 2; and
- (b) immediately obtain from the third party the CDD information which the third party had obtained.

[MAS Notice FAA-N06 (Amendment) 2022]

9.5 For the avoidance of doubt, notwithstanding the reliance upon a third party, the financial adviser shall remain responsible for its AML/CFT obligations in this Notice.

10 RECORD KEEPING

- 10.1 A financial adviser shall, in relation to all data, documents and information that the financial adviser is required to obtain or produce to meet the requirements under this Notice, prepare, maintain and retain records of such data, documents and information.
- 10.2 A financial adviser shall perform the measures as required by paragraph 10.1 such that –
- (a) all requirements imposed by law (including this Notice) are met;
 - (b) any individual transaction undertaken by the financial adviser can be reconstructed (including the amount and type of currency involved) so as to provide, if necessary, evidence for prosecution of criminal activity;
 - (c) the Authority or other relevant authorities in Singapore and the internal and external auditors of the financial adviser are able to review the financial adviser's business relations, transactions, records and CDD information and assess the level of compliance with this Notice; and
 - (d) the financial adviser can satisfy, within a reasonable time or any more specific time period imposed by law or by the requesting authority, any enquiry or order from the relevant authorities in Singapore for information.
- 10.3 Subject to paragraph 10.5 and any other requirements imposed by law, a financial adviser shall, for the purposes of record retention under paragraphs 10.1 and 10.2, and when setting its record retention policies, comply with the following record retention periods:
- (a) for CDD information relating to the business relations, as well as account files, business correspondence and results of any analysis undertaken, a period of at least 5 years following the termination of such business relations; and
 - (b) for data, documents and information relating to a transaction, including any information needed to explain and reconstruct the transaction, a period of at least 5 years following the completion of the transaction.
- 10.4 A financial adviser may retain data, documents and information as originals or copies, in paper or electronic form or on microfilm, provided that they are admissible as evidence in a Singapore court of law.
- 10.5 A financial adviser shall retain records of data, documents and information on all its business relations with or transactions for a customer pertaining to a matter which is under investigation or which has been the subject of an STR, in accordance with any request or order from STRO or other relevant authorities in Singapore.

11 PERSONAL DATA

- 11.1 For the purposes of paragraph 11, “individual” means a natural person, whether living or deceased.
- 11.2 Subject to paragraph 11.3 and for the purposes of complying with this Notice, a financial adviser shall not be required to provide an individual customer, an individual beneficiary of a life insurance policy, an individual appointed to act on behalf of a customer, an individual connected party of a customer or an individual beneficial owner of a customer, with –
- (a) any access to personal data about the individual that is in the possession or under the control of the financial adviser;
 - (b) any information about the ways in which the personal data of the individual under subparagraph (a) has been or may have been used or disclosed by the financial adviser; and
 - (c) any right to correct an error or omission of the personal data about the individual that is in the possession or under the control of the financial adviser.

[MAS Notice FAA-N06 (Amendment) 2015]

- 11.3 A financial adviser shall, as soon as reasonably practicable, upon the request of an individual customer, an individual appointed to act on behalf of a customer, an individual connected party of a customer or an individual beneficial owner of a customer, provide the requesting individual with the right to –
- (a) access the following types of personal data of that individual, that is in the possession or under the control of the financial adviser:
 - (i) the individual’s full name, including any alias;
 - (ii) the individual’s unique identification number (such as an identity card number, birth certificate number or passport number);
 - (iii) the individual’s residential address;
 - (iv) the individual’s date of birth;
 - (v) the individual’s nationality;
 - (vi) subject to sections 21(2) and (3) read with the Fifth Schedule to the Personal Data Protection Act 2012, any other personal data of the respective individual provided by that individual to the financial adviser; and
 - (b) subject to section 22(7) read with the Sixth Schedule to the Personal Data Protection Act 2012, correct an error or omission in relation to the types of

personal data set out in subparagraphs (a)(i) to (vi), provided the financial adviser is satisfied that there are reasonable grounds for such request.

[MAS Notice FAA-N06 (Amendment) 2022]

- 11.4 For the purposes of complying with this Notice, a financial adviser may, whether directly or through a third party, collect, use and disclose personal data of an individual customer, an individual beneficiary of a life insurance policy, an individual appointed to act on behalf of a customer, an individual connected party of a customer or an individual beneficial owner of a customer, without the respective individual's consent.

[MAS Notice FAA-N06 (Amendment) 2015]

12 SUSPICIOUS TRANSACTIONS REPORTING

- 12.1 A financial adviser shall keep in mind the provisions in the CDSA⁴ and in the TSOFA that provide for the reporting to the authorities of transactions suspected of being connected with money laundering or terrorism financing and implement appropriate internal policies, procedures and controls for meeting its obligations under the law, including the following:
- (a) establish a single reference point within the organisation to whom all employees, representatives and officers are instructed to promptly refer all transactions suspected of being connected with money laundering or terrorism financing, for possible referral to STRO via STRs; and
 - (b) keep records of all transactions referred to STRO, together with all internal findings and analysis done in relation to them.
- 12.2 A financial adviser shall promptly submit reports on suspicious transactions (including attempted transactions), regardless of the amount of the transaction, to STRO, and extend a copy to the Authority for information.
- 12.3 A financial adviser shall consider if the circumstances are suspicious so as to warrant the filing of an STR and document the basis for its determination, including where –
- (a) the financial adviser is for any reason unable to complete the measures as required by paragraphs 6, 7 and 8; or
 - (b) the customer is reluctant, unable or unwilling to provide any information requested by the financial adviser, or decides to withdraw a pending application to establish business relations or a pending transaction, or to terminate existing business relations.

⁴ Please note in particular section 48 of the CDSA on tipping-off.

[MAS Notice FAA-N06 (Amendment) 2022]

- 12.4 Where a financial adviser forms a suspicion of money laundering or terrorism financing, and reasonably believes that performing any of the measures as required by paragraphs 6, 7 or 8 will tip-off a customer, a natural person appointed to act on behalf of the customer, a connected party of the customer or a beneficial owner of the customer, the financial adviser may stop performing those measures. The financial adviser shall document the basis for its assessment and file an STR.

13 INTERNAL POLICIES, COMPLIANCE, AUDIT AND TRAINING

- 13.1 A financial adviser shall develop and implement adequate internal policies, procedures and controls, taking into consideration its money laundering and terrorism financing risks and the size of its business, to help prevent money laundering and terrorism financing and communicate these to its employees.

- 13.2 The policies, procedures and controls shall meet all the requirements of this Notice.

[MAS Notice FAA-N06 (Amendment) 2022]

Group Policy

- 13.3 For the purposes of paragraphs 13.4 to 13.9, a reference to “financial adviser” means a financial adviser incorporated in Singapore.

[MAS Notice FAA-N06 (Amendment) 2022]

- 13.4 A financial adviser shall develop a group policy on AML/CFT to meet all the requirements of this Notice and extend this to all of its branches and subsidiaries in its financial group.

[MAS Notice FAA-N06 (Amendment) 2022]

- 13.5 Where a financial adviser has a branch or subsidiary in a host country or jurisdiction –

- (a) in relation to which the FATF has called for countermeasures; or
- (b) known to have inadequate AML/CFT measures, as determined by the financial adviser for itself, or notified to financial advisers generally by the Authority, or other foreign regulatory authorities,

the financial adviser shall ensure that its group policy on AML/CFT is strictly observed by the management of that branch or subsidiary.

[MAS Notice FAA-N06 (Amendment) 2022]

- 13.6 Subject to the financial adviser putting in place adequate safeguards to protect the confidentiality and use of any information that is shared, the financial adviser shall

develop and implement group policies and procedures for its branches and subsidiaries within the financial group, to share information required for the purposes of CDD and for money laundering and terrorism financing risk management, to the extent permitted by the law of the countries or jurisdictions that its branches and subsidiaries are in.

13.7 Such policies and procedures shall include the provision, to the financial adviser's group-level compliance, audit, and AML/CFT functions, of customer, account, and transaction information from its branches and subsidiaries within the financial group, when necessary for money laundering and terrorism financing risk management purposes.

13.7A For the purposes of paragraph 13.7, the information to be shared within the financial adviser's financial group shall include any information and analysis of transactions or activities that appear unusual.⁵

[MAS Notice FAA-N06 (Amendment) 2022]

13.8 Where the AML/CFT requirements in the host country or jurisdiction differ from those in Singapore, the financial adviser shall require that the overseas branch or subsidiary apply the higher of the two standards, to the extent that the law of the host country or jurisdiction so permits.

13.9 Where the law of the host country or jurisdiction conflicts with Singapore law such that the overseas branch or subsidiary is unable to fully observe the higher standard, the financial adviser shall apply additional appropriate measures to manage the money laundering and terrorism financing risks, report this to the Authority and comply with such further directions as may be given by the Authority.

13.9A In the case of a Singapore branch of a financial adviser incorporated outside Singapore, subject to the Singapore branch putting in place adequate safeguards to protect the confidentiality and use of any information that is shared, the Singapore branch shall share customer, account and transaction information within the financial adviser's financial group when necessary for money laundering and terrorism financing risk management purposes. Such information to be shared within the financial adviser's financial group shall include any information and analysis of transactions or activities that appear unusual.⁶

[MAS Notice FAA-N06 (Amendment) 2022]

Compliance

⁵ Subject to section 48 of the CDSA on tipping-off, information shared may include an STR, the underlying information of the STR, or the fact that an STR was filed.

[MAS Notice FAA-N06 (Amendment) 2022]

⁶ Subject to section 48 of the CDSA on tipping-off, information shared may include an STR, the underlying information of the STR, or the fact that an STR was filed.

[MAS Notice FAA-N06 (Amendment) 2022]

- 13.10 A financial adviser shall develop appropriate compliance management arrangements, including at least, the appointment of an AML/CFT compliance officer at the management level.
- 13.11 A financial adviser shall ensure that the AML/CFT compliance officer, as well as any other persons appointed to assist the AML/CFT compliance officer, is suitably qualified, and has adequate resources and timely access to all customer records and other relevant information which the AML/CFT compliance officer requires to discharge the AML/CFT compliance officer's functions.

[MAS Notice FAA-N06 (Amendment) 2022]

Audit

- 13.12 A financial adviser shall maintain an audit function that is adequately resourced and independent, and that is able to regularly assess the effectiveness of the financial adviser's internal policies, procedures and controls, and its compliance with regulatory requirements.

Employee and Representative Hiring

- 13.13 A financial adviser shall have in place screening procedures to ensure high standards when hiring employees, appointing officers and representatives.

Training

- 13.14 A financial adviser shall take all appropriate steps to ensure that its employees, officers and representatives (whether in Singapore or elsewhere) are regularly and appropriately trained on –
- (a) AML/CFT laws and regulations, and in particular, CDD measures, and detecting and re-reporting of suspicious transactions;
 - (b) prevailing techniques, methods and trends in money laundering and terrorism financing; and
 - (c) the financial adviser's internal AML/CFT policies, procedures and controls, and the roles and responsibilities of employees, officers and representatives in combating money laundering and terrorism financing.

[MAS Notice FAA-N06 (Amendment) 2022]

Endnotes on History of Amendments

1. MAS Notice FAA-N06 dated 2 July 2007.
 - (a) MAS Notice FAA-N06 (Amendment) 2009 dated 3 July 2009 with effect from 2 December 2009.
 - (b) MAS Notice FAA-N06 (Amendment) 2013 with effect from 23 January 2013.

- (c) MAS Notice FAA-N06 (Amendment) 2014 with effect from 1 July 2014.
- 2. MAS Notice FAA-N06 dated 2 July 2007 cancelled with effect from 24 May 2015.
- 3. MAS Notice FAA-N06 dated 24 April 2015 with effect from 24 May 2015.
 - (a) MAS Notice FAA-N06 (Amendment) 2015 with effect from 30 November 2015.
 - (b) MAS Notice FAA-N06 (Amendment) 2021 with effect from 1 July 2021.
 - (c) MAS Notice FAA-N06 (Amendment) 2022 with effect from 1 March 2022.

Appendix 1

1. Financial institutions that are licensed, approved, registered (including a fund management company registered under paragraph 5(1)(i) of the Second Schedule to the Securities and Futures (Licensing and Conduct of Business) Regulations (Rg. 10)) or regulated by the Authority but does not include a person (other than a person referred to in paragraphs 2 and 3) who is exempted from licensing, approval or regulation by the Authority under any Act administered by the Authority, including a private trust company exempted from licensing under section 15 of the Trust Companies Act 2005 read with regulation 4 of the Trust Companies (Exemption) Regulations (Rg. 1).

[MAS Notice FAA-N6 (Amendment) 2021]
[MAS Notice FAA-N06 (Amendment) 2022]

2. Persons exempted under section 23(1)(f) of the FAA read with regulation 27(1)(d) of the Financial Advisers Regulations (Rg. 2).

[MAS Notice FAA-N06 (Amendment) 2022]

3. Persons exempted under section 99(1)(h) of the SFA read with paragraph 7(1)(b) of the Second Schedule to the Securities and Futures (Licensing and Conduct of Business) Regulations.

[MAS Notice FAA-N06 (Amendment) 2022]

Note: For the avoidance of doubt, the financial institutions set out in Appendix 2 fall within Appendix 1.

Appendix 2

1. Banks in Singapore licensed under the Banking Act 1970.

[MAS Notice FAA-N06 (Amendment) 2021]
[MAS Notice FAA-N06 (Amendment) 2022]
2. Merchant banks in Singapore licensed under the Banking Act 1970.

[MAS Notice FAA-N06 (Amendment) 2021]
[MAS Notice FAA-N06 (Amendment) 2022]
3. Finance companies licensed under section 6 of the Finance Companies Act 1967.

[MAS Notice FAA-N06 (Amendment) 2022]
4. Financial advisers licensed under section 6 of the FAA except those which only provide advice by issuing or promulgating research analyses or research reports, whether in electronic, print or other form, concerning any investment product.

[MAS Notice FAA-N06 (Amendment) 2022]
5. Holders of a capital markets services licence under section 82 of the SFA.

[MAS Notice FAA-N06 (Amendment) 2022]
6. Fund management companies registered under paragraph 5(1)(i) of the Second Schedule to the Securities and Futures (Licensing and Conduct of Business) Regulations (Rg. 10).
7. Persons exempted under section 23(1)(f) of the FAA read with regulation 27(1)(d) of the Financial Advisers Regulations (Rg. 2) except those which only provide advice by issuing or promulgating research analyses or research reports, whether in electronic, print or other form, concerning any investment product.

[MAS Notice FAA-N06 (Amendment) 2022]
8. Persons exempted under section 99(1)(h) of the SFA read with paragraph 7(1)(b) of the Second Schedule to the Securities and Futures (Licensing and Conduct of Business) Regulations.

[MAS Notice FAA-N06 (Amendment) 2022]
9. Approved trustees approved under section 289 of the SFA.

[MAS Notice FAA-N06 (Amendment) 2022]

10. Trust companies licensed under section 5 of the Trust Companies Act 2005.

[MAS Notice FAA-N06 (Amendment) 2022]

11. Direct life insurers licensed under section 8 of the Insurance Act 1966.

[MAS Notice FAA-N06 (Amendment) 2022]

12. Insurance brokers registered under the Insurance Act 1966 which, by virtue of such registration, are exempted under section 23(1)(c) of the FAA except those which only provide advice by issuing or promulgating research analyses or research reports, whether in electronic, print or other form, concerning any investment product.

[MAS Notice FAA-N06 (Amendment) 2022]